



Delaware Animal Services

Performance Report
New Castle County Council
August 27, 2019



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare



Delaware Animal Services








LAW ENFORCEMENT

DAS - Animal Welfare Law Enforcement Unit for State, Established 2016

Leadership – Chief Mark Tobin, retired New Castle County K9 Officer

Certified Animal Welfare Officers

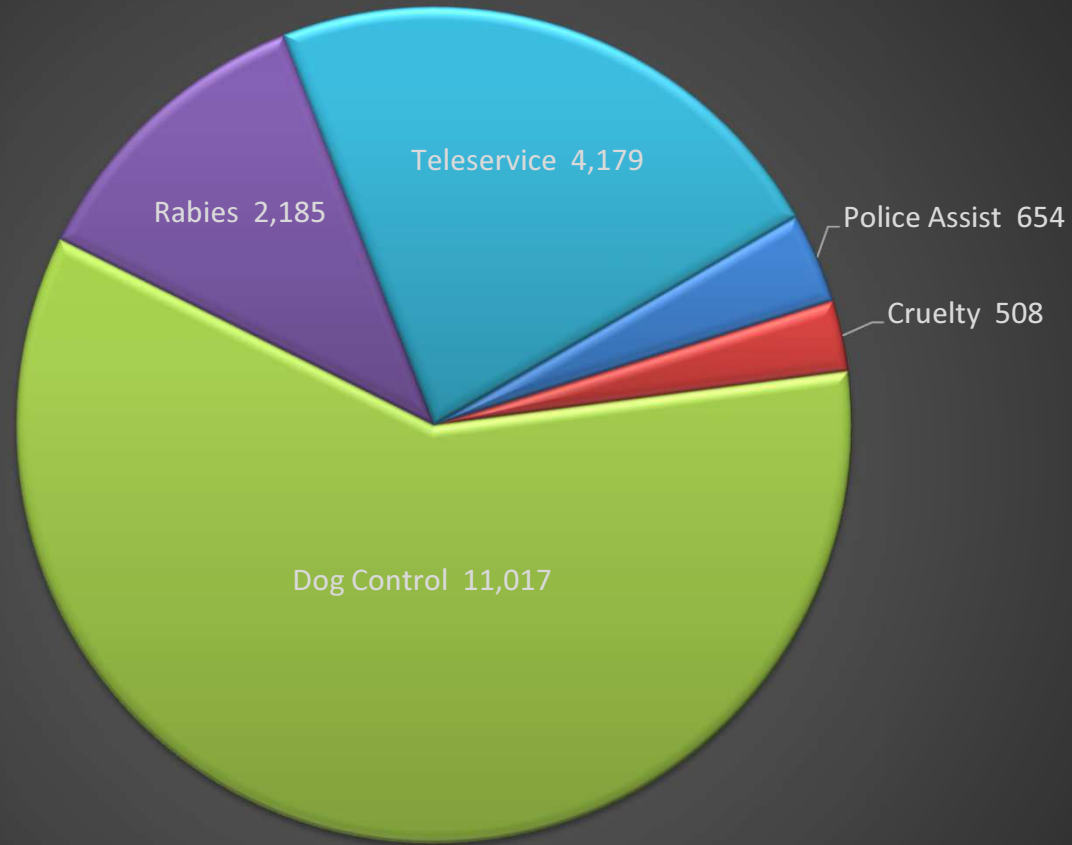
Responsibilities:

-  Stray and aggressive dogs
-  Dangerous dog management
-  Animal cruelty and neglect; animal fighting
-  Human exposure to rabies
-  Seriously injured/endangered stray cats
-  Dog housing and care violations
-  Agency assist requests and emergency response

Hours: Weekdays 8AM-8PM, Weekends 10AM-6PM
24/7 Emergencies

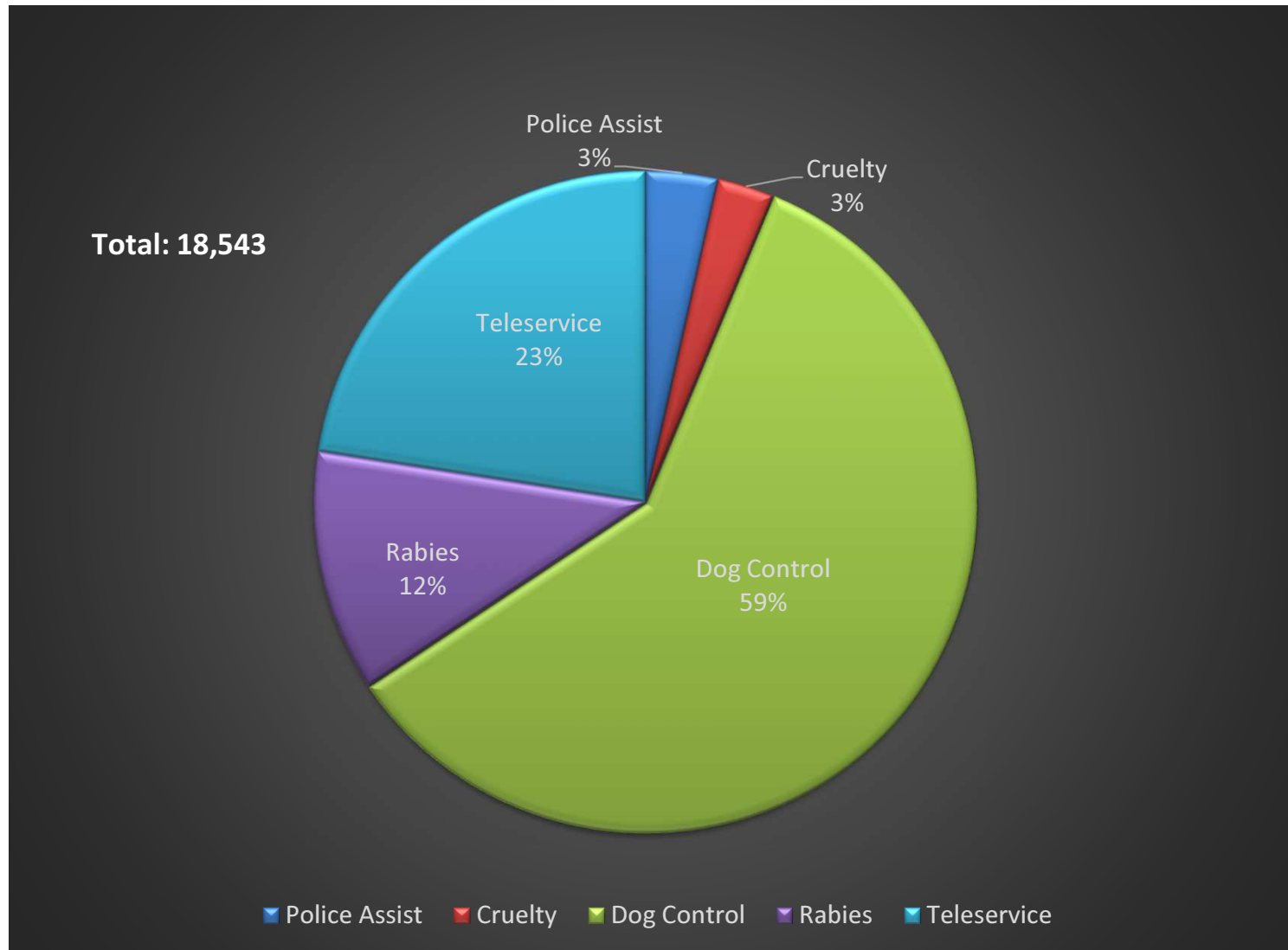
2018 STATEWIDE TOTALS

Total: 18, 543

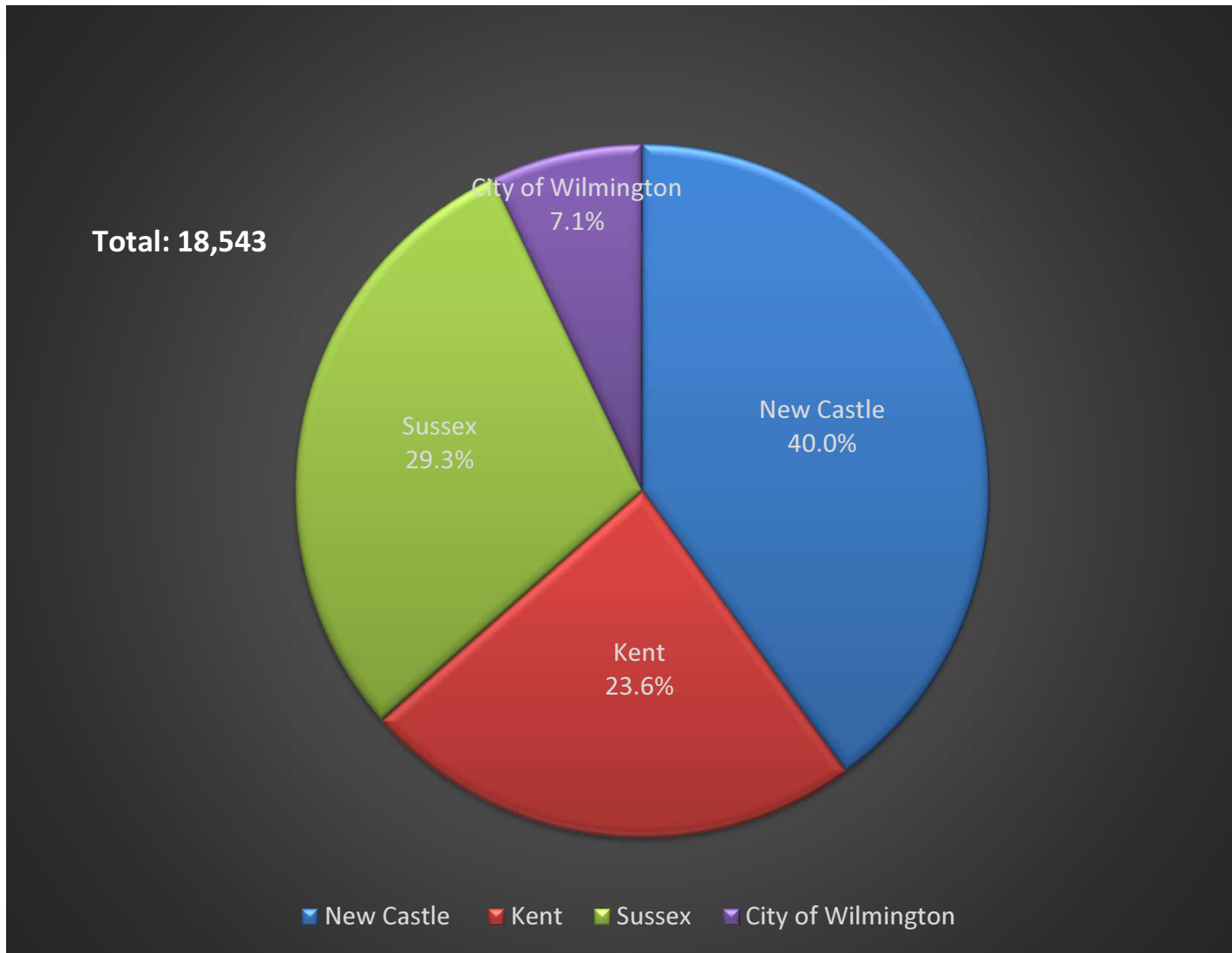


Police Assist Cruelty Dog Control Rabies Teleservice

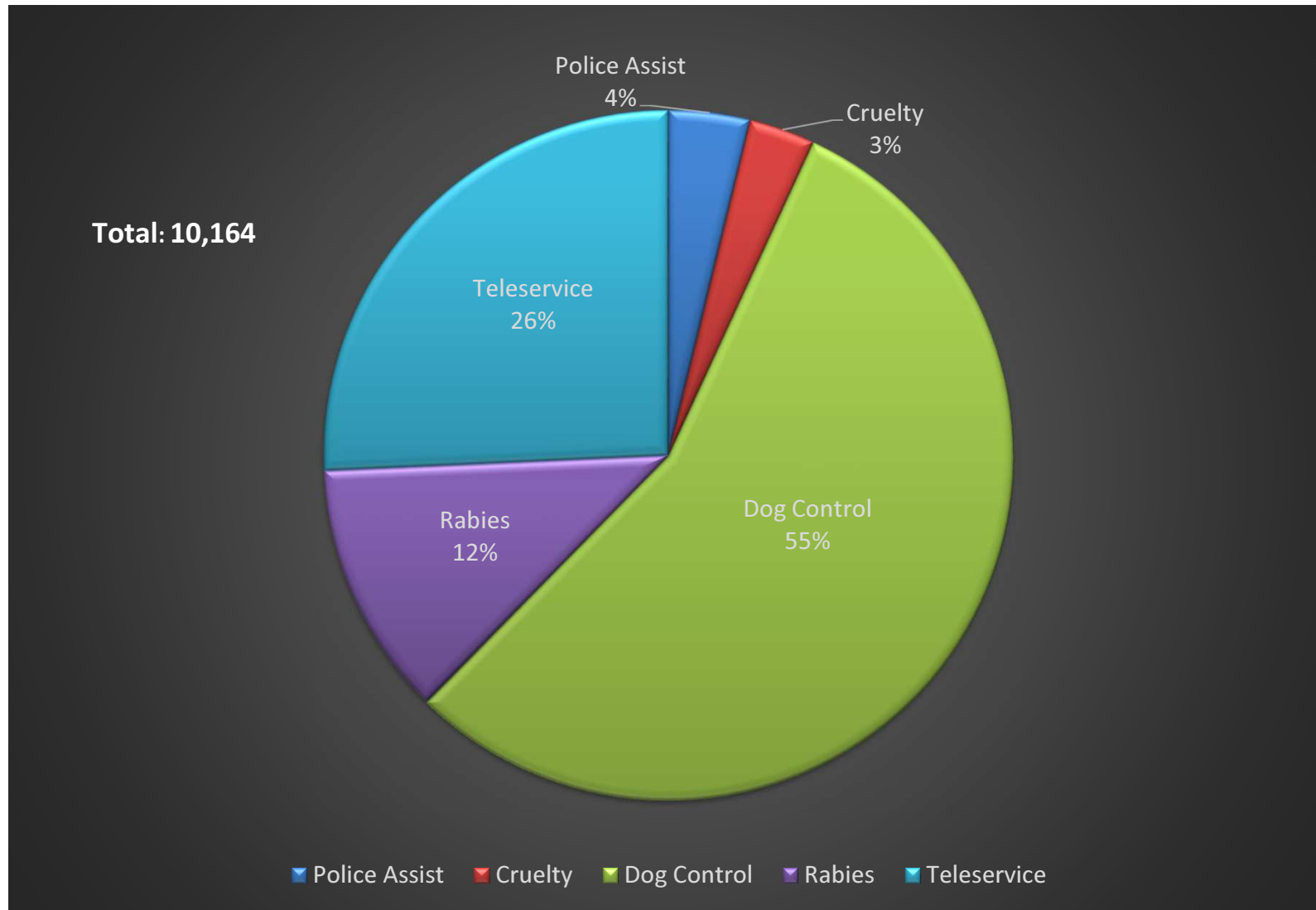
2018 COMPLAINTS BY TYPE



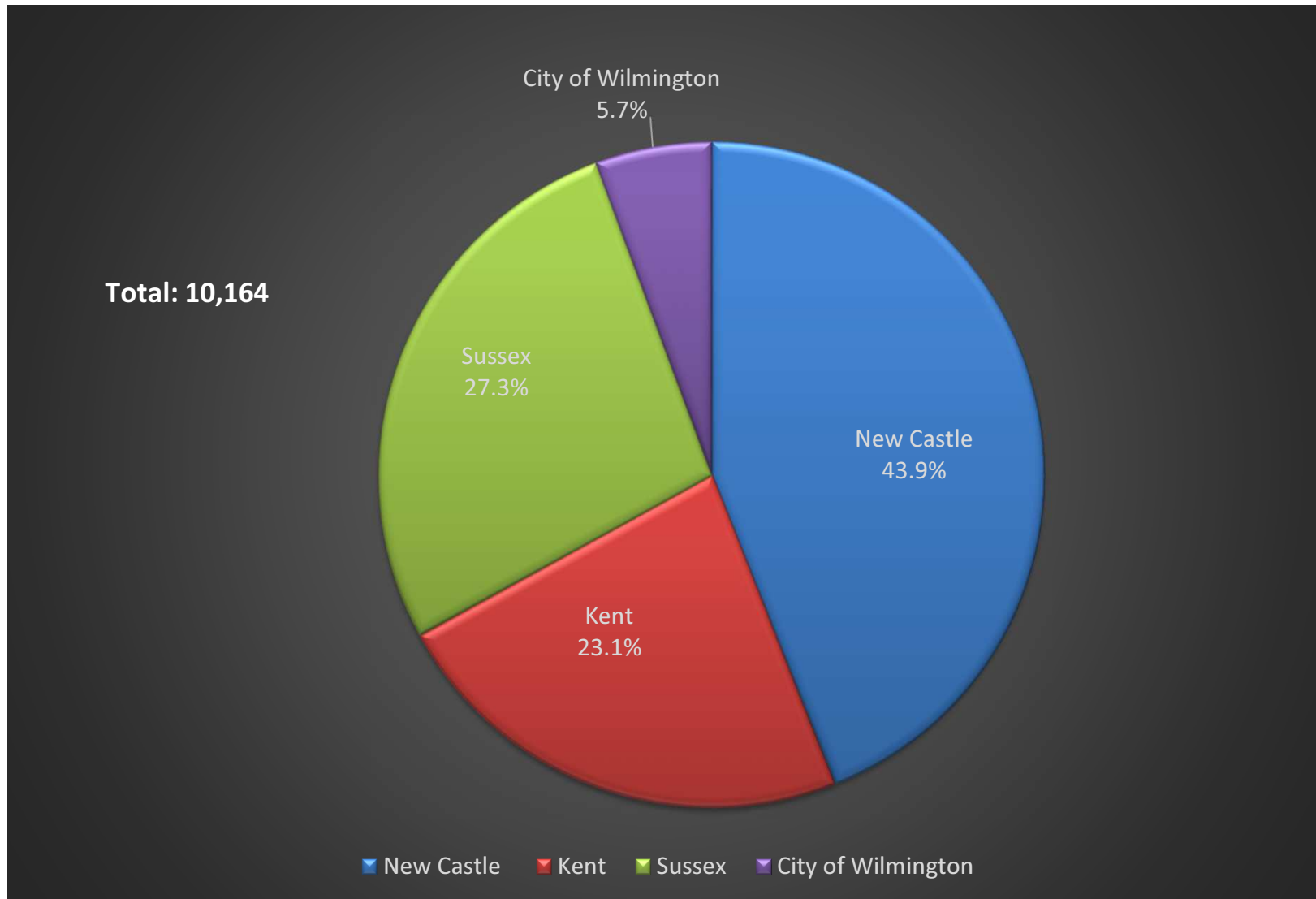
2018 COMPLAINTS BY LOCATION



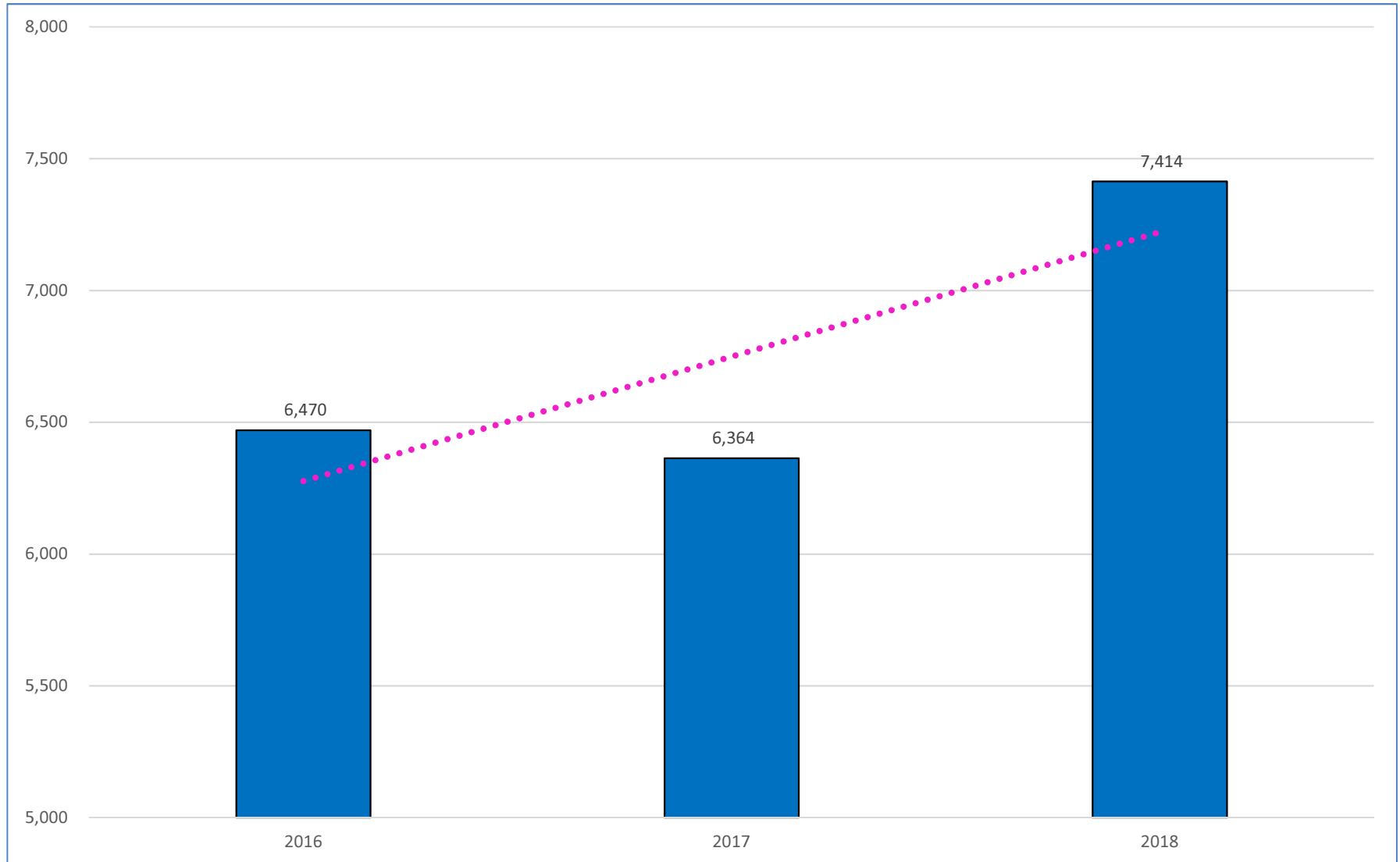
2019 YTD Q2: COMPLAINTS BY TYPE



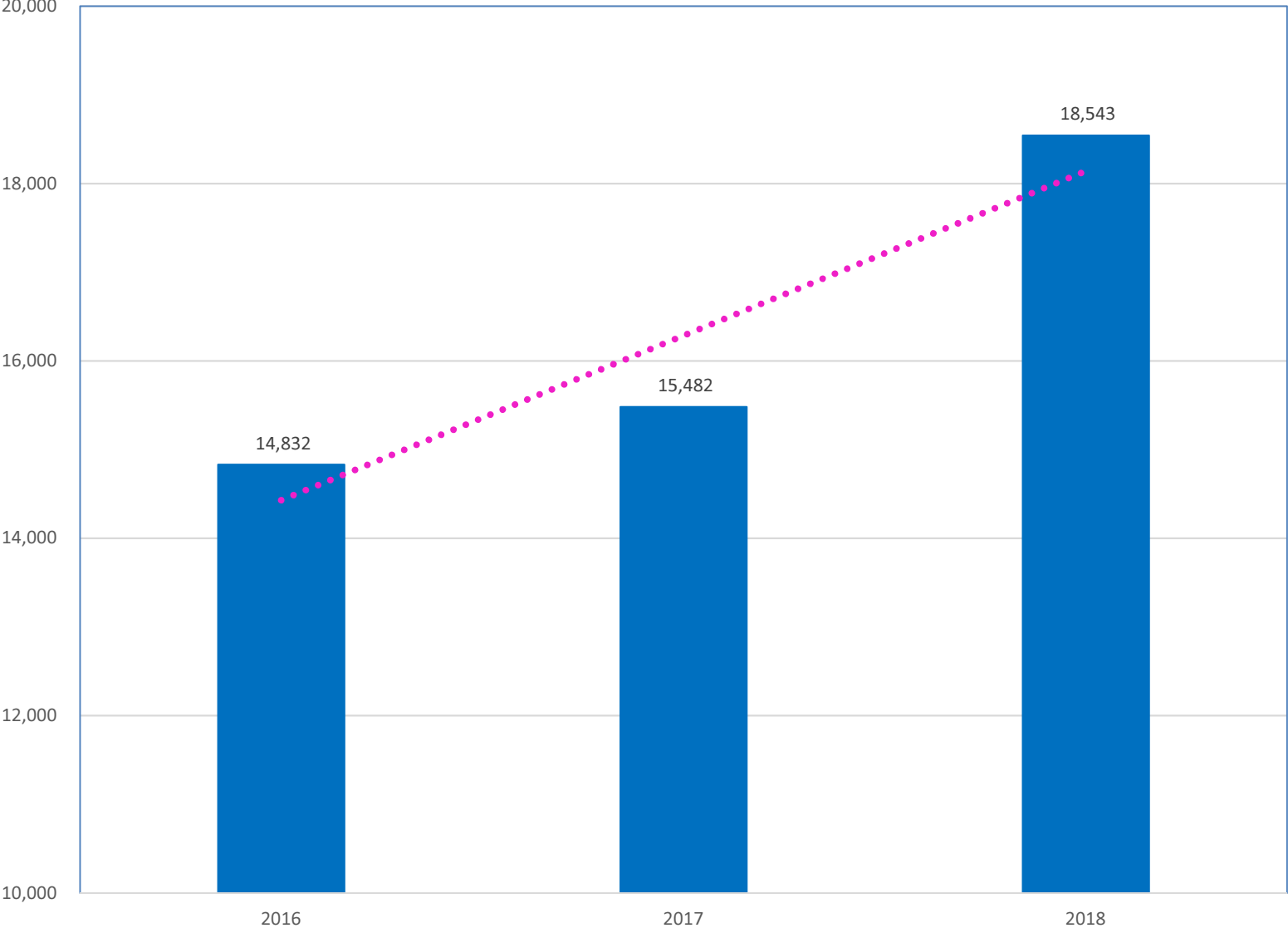
2019 YTD Q2: COMPLAINTS BY LOCATION



New Castle County: Complaint Volume by Year



Statewide: Complaint Volume by Year



Other Services

🐾 Animal Welfare Officer Certification Program

🐾 Cats

- Seriously Endangered

🐾 Constituent Relations/Conflict Resolution

🐾 Legislative Initiatives – Public Safety, Animal Protection

🐾 Lost & Found Pet Registry -
animalservices.delaware.gov

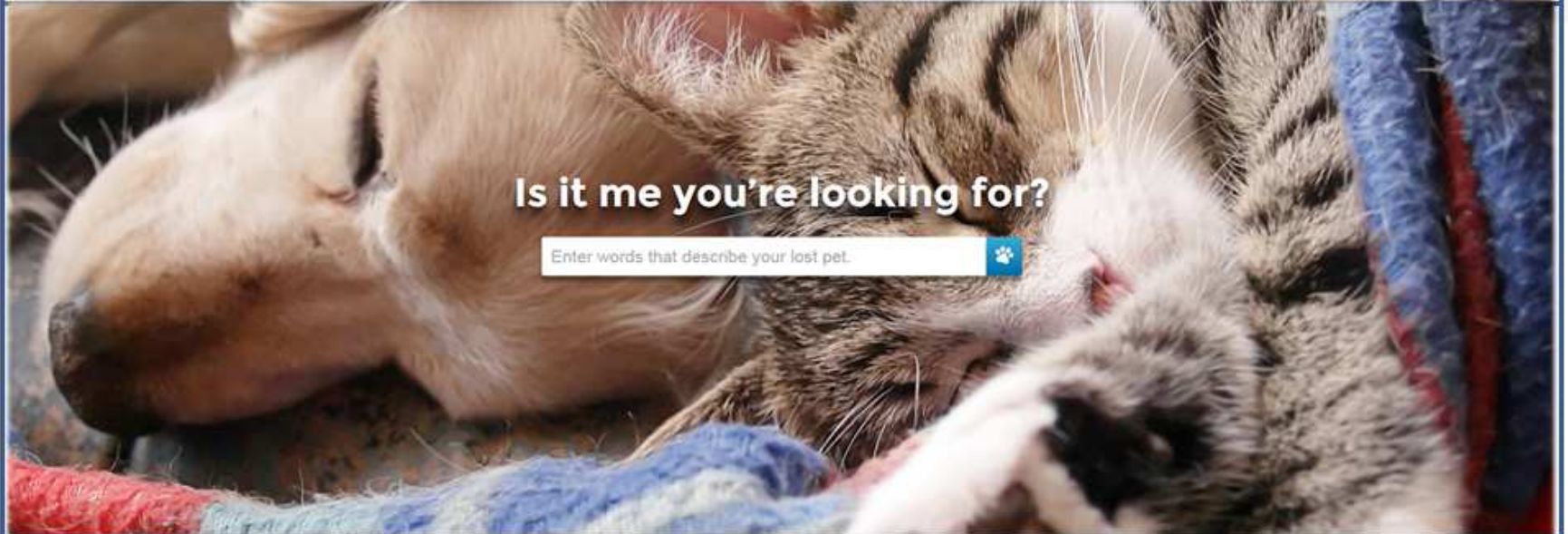


Resource Website: www.AnimalServices.delaware.gov



Delaware Animal Services

Delaware Animal Services is a section of the Office of Animal Welfare that promotes and works to ensure the health and safety of animals, people and the community. Our lost and found service gives the public a centralized resource for reuniting people with their lost pets.



Is it me you're looking for?

Enter words that describe your lost pet.



All animals rescued by Animal Welfare Officers are posted to the new Lost and Found Pet Registry.

The public can visit the registry to look for a lost pet or post a lost or found pet notification.

Shelter Services

- 🐾 Improved Sheltering Services
 - 🐾 Shelter facility in County
 - 🐾 Return to owner – over 60%
 - 🐾 Positive outcomes for animals – 95% live release rate
- 🐾 Additional Community Services:
 - Low cost pet sterilization and wellness services
 - Vaccine and microchip clinics

