

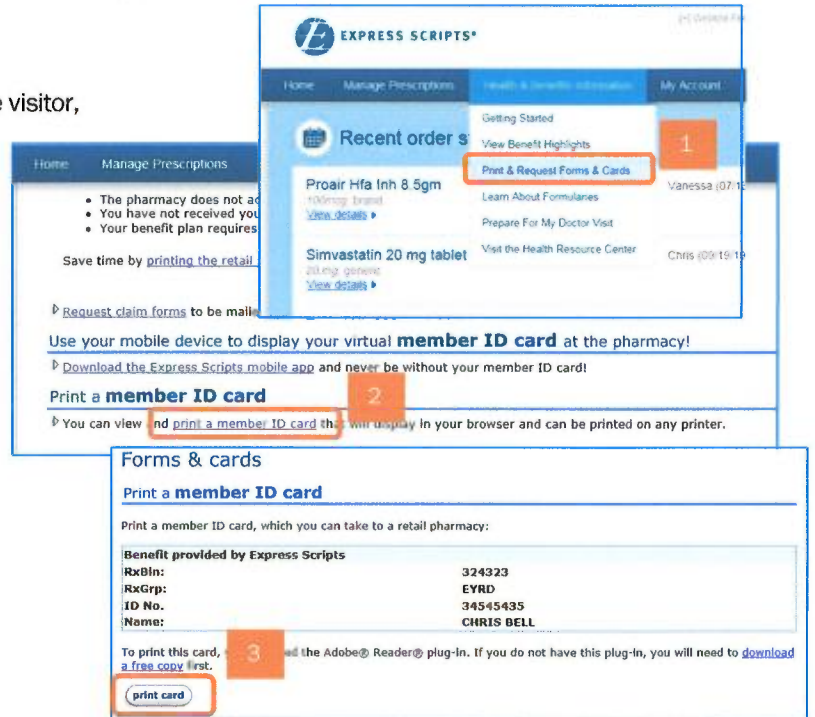
Print and Virtual Member ID Cards

You can print your member ID card from express-scripts.com or view your virtual member ID card on your smartphone using the Express Scripts mobile app

Print a member ID card

Log in to express-scripts.com. If you are a first-time visitor, take a moment to register using your member ID number or social security number (SSN).

1. From the home page, select **Print & Request Forms & Cards** from the menu under **Health & Benefits Information**
2. Scroll to 'Print a member ID card' and click 'print a member ID card'
3. An image of your member ID card will appear. Click 'print card' and follow your printer's prompts, if needed.



The screenshot shows the Express Scripts website interface. In the top navigation bar, 'Print & Request Forms & Cards' is highlighted with a red box and a '1'. Below, the 'Print a member ID card' section is shown with a red box and a '2'. A 'print card' button is also highlighted with a red box and a '3'.

Print a member ID card

Print a member ID card, which you can take to a retail pharmacy:

Benefit provided by Express Scripts	
RxBIn:	324323
RxGrp:	EYRD
ID No.:	34545435
Name:	CHRIS BELL

To print this card, **download the Adobe® Reader® plug-in**. If you do not have this plug-in, you will need to **download a free copy first**.

print card

View a virtual member ID card



Log in to the **Express Scripts mobile app***. If you have never registered via the app or express-scripts.com, take a moment to register using your member ID number or social security number (SSN). Touch ID login available on some iOS devices.

1. Tap the **menu** in the upper left-hand corner.
2. Tap **Prescription ID card** and
3. Your virtual card will appear.

* The app is compatible with most iPhone®, iPad®, Android®, Windows Phone®, Amazon™ and BlackBerry® mobile devices. Search for "Express Scripts" in your app store and download the app for free.



New Castle County

IMPORTANT MEMBER NOTICE


If you have not received your Welcome Kit with your ID cards, please present this notice to your Express Scripts network pharmacist to accurately process your prescriptions.

If you have any questions about your new prescription benefit program, please contact Express Scripts Member Services at 877-805-5619.

Express Scripts Participating Pharmacy:

Effective 1/1/2019, New Castle County pharmacy benefit program will be administered by Express Scripts.

To simplify your prescription processing, please link the cardholder and all eligible members of their family to Express Scripts using the information provided below.

 EXPRESS SCRIPTS[®] <i>Temporary Pharmacy ID Card</i>
New Castle County <i>* Effective 1/1/2019 *</i>
Pharmacist: Please follow the action steps listed below to enter the claim. If you have any questions while processing the claim, please call the Express Scripts Pharmacist Help Desk at 1-800-922-1557.
Step 1: Enter Bin #: 003858 Step 2: Enter Processor Control: A4 Step 3: Enter Rx Group #: NCCR4U Step 4: Enter the subscriber ID # or SSN Step 5: Enter the patient's date of birth
Member Services: 877-805-5619