

**SOME OF THE MAJOR SERVICES YOUR NEW CASTLE COUNTY
*PROPERTY TAXES PAY FOR:**

- 24-Hour Police Protection
- 24-Hour Emergency Medical Service
- 24-Hour 9-1-1 Service
- 15 Library Facilities
- 200+ Park Facilities
- Recreational Programming for ALL Age Groups
- Building Inspections and Permit Services
- Code Enforcement Services
- Customer Information and Assistance
- Comprehensive Land-Use Planning
- Senior Care Programs

***If you live in an incorporated area, you pay less taxes to New Castle County
for the above services your municipality may provide**

You may also pay with VISA, MasterCard, Discover, American Express or Electronic Check by calling Paymentus at (877) 225-7351 or via the internet at www.nccde.org [Click on the "Pay Taxes On-Line" link]
- Paymentus does charge transaction fees for this payment service.

Note for customer's paying through an online bill payment service

If you pay your tax bill online through your bank or a service, the County will not receive your payment on the same day you initiate it. Payments are considered on time based on when they are received by the County, not based on when they are initiated by the taxpayer. Therefore, it is important that you initiate your payment through your bill payment service far enough in advance that the County will receive it by the due date.

ELIGIBLE FOR REDUCTION?

Please note: If AGE65 appears in the box titled Exempt Codes (this box is located in the left-middle section of the front of this bill), you are already receiving an exemption for being over sixty-five years of age.

If the word None appears in the box, and you or your spouse is over sixty-five years of age or disabled, you may be eligible for future tax and sewer charge reductions if you meet certain income limitations. Contact New Castle County's Assessment Division (302) 395-5520 for further information.

SEND CORRESPONDENCE TO

New Castle County Treasury
87 Reads Way
New Castle, DE 19720

CHANGE OF NAME?

If the name(s) that appear on this bill are not the same as those on the most recently recorded deed or will, please send a copy of the deed or will along with the account number to the address listed below.

RETURNED CHECKS

Checks that are returned for any reason to New Castle County may be subject to additional fees.
(Ordinance #99-022)

CHANGE OF ADDRESS

MORTGAGE PAYMENT

You are responsible for the timely payment of all County taxes. If your mortgage company escrows for these taxes, you are still responsible for assuring timely payment.

ON-TIME BILL PAYMENT

All property owners have the responsibility of paying their tax bills by September 30th. If you do not have your property tax bill(s) by July 31st, call the billing office at (302) 323-2600 to receive a duplicate bill. Lost, misplaced or misdelivered bills will not excuse a late payment - penalties will be assessed for late payment.