

AN OFFICIAL MESSAGE FROM MEDICARE

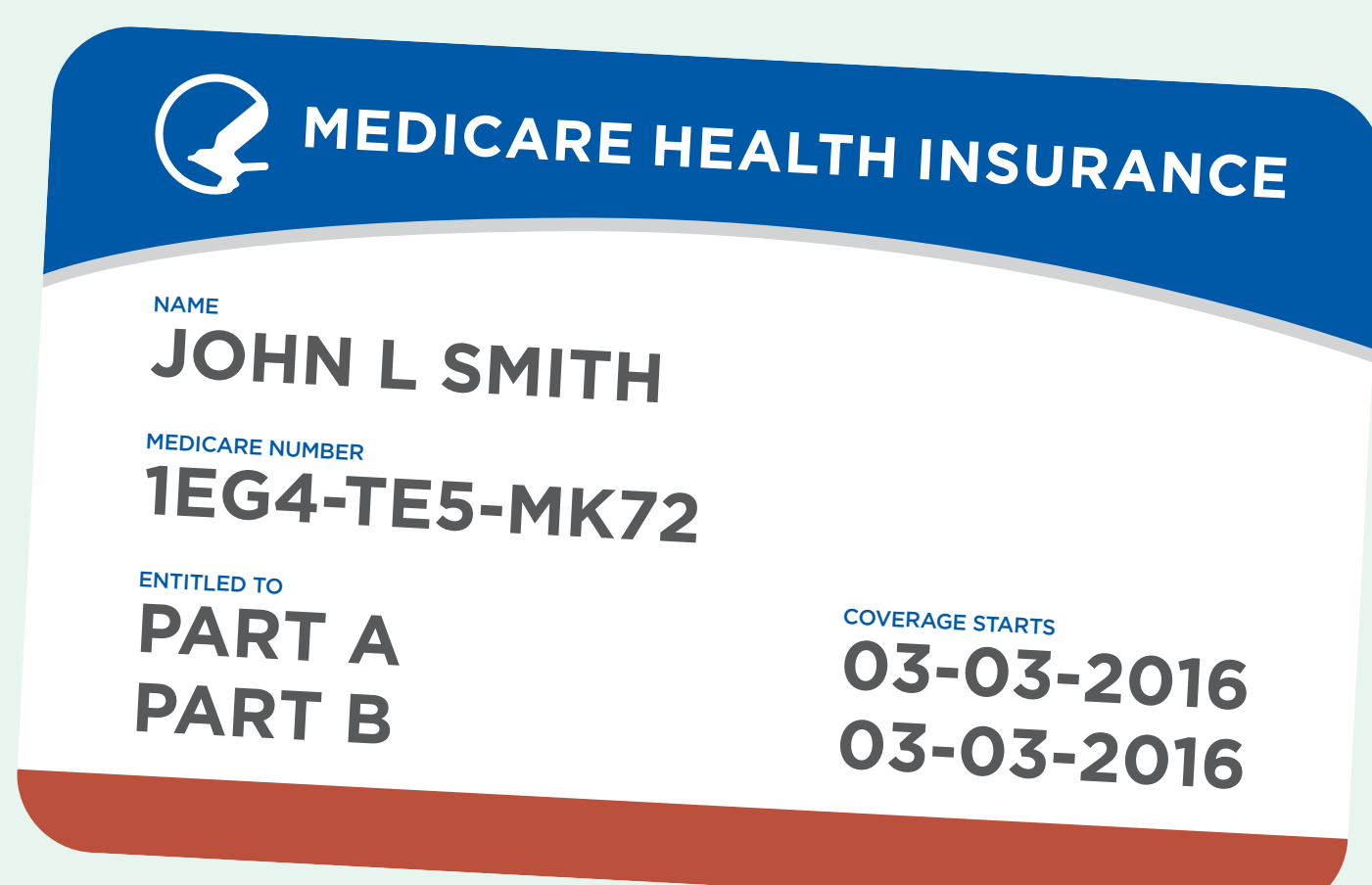
# NEW MEDICARE CARDS ARE COMING!

Medicare is mailing millions of new cards with new numbers. Everyone with Medicare will get one. Your Medicare benefits stay the same.



## NOTICE SOMETHING DIFFERENT?

Each new card will have a unique new Medicare number to help protect your identity.



**SOCIAL SECURITY NUMBERS HAVE BEEN REMOVED!**

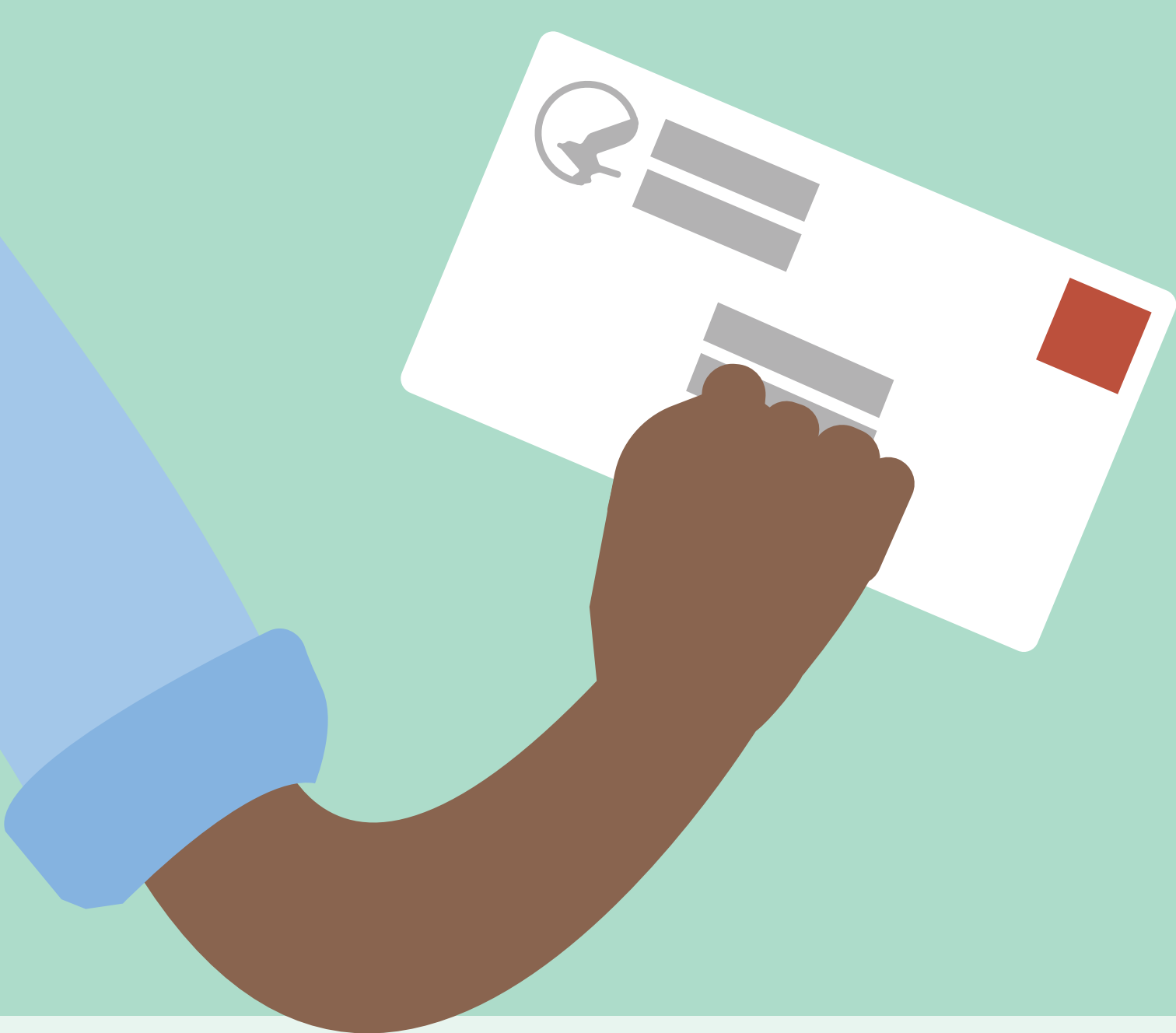
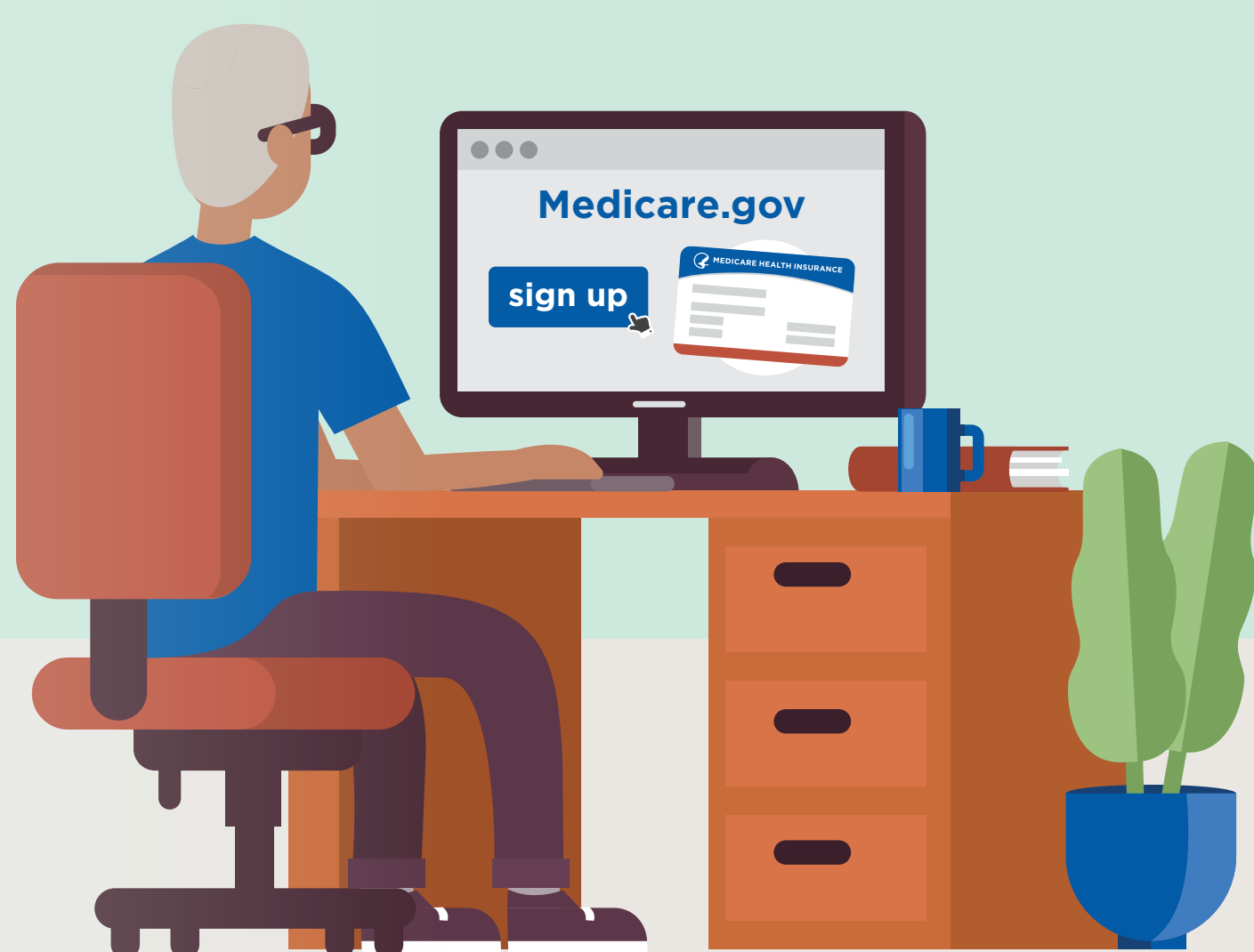


## ARRIVING AUTOMATICALLY BY MAIL.

You don't have to do anything to get your new Medicare card. Remember, Medicare will never call you for your personal information—so beware of scams!

## FIND OUT WHEN YOUR CARD IS MAILING.

Sign up at [medicare.gov/newcard](https://www.medicare.gov/newcard) to get emails that tell you when cards are being mailed to your area.



## MY FRIEND GOT HER CARD. WHERE'S MINE?

It takes about a month for everyone in your mailing area to get their cards.

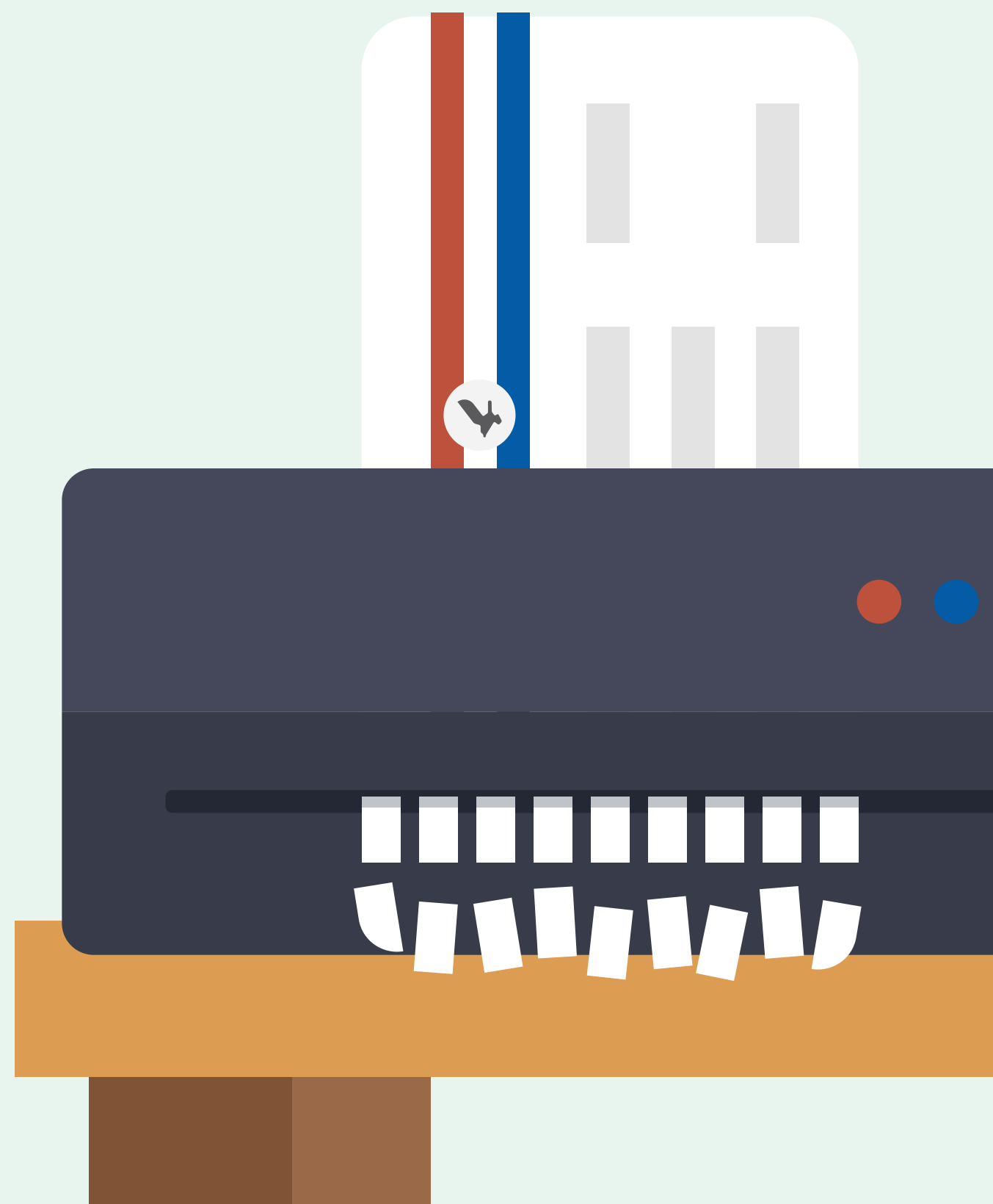
## MY NEW CARD IS HERE. NOW WHAT?

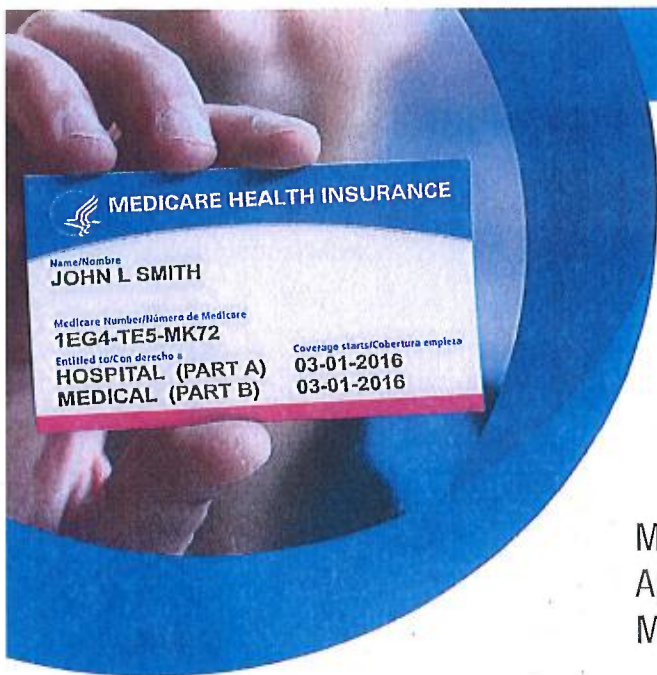
When your new card arrives, destroy your old one. You can use your new card right away. Bring it to your next appointment.



**GOT QUESTIONS? FIND OUT MORE HERE:**

[medicare.gov/newcard](https://www.medicare.gov/newcard)  
1-800-MEDICARE





# 10 things to know about your new Medicare card

Medicare is mailing new Medicare cards starting in April 2018. Here are 10 things to know about your new Medicare card:

- 1. Mailing takes time:** Your card may arrive at a different time than your friend's or neighbor's.
- 2. Destroy your old Medicare card:** Once you get your new Medicare card, destroy your old Medicare card and start using your new card right away.
- 3. Guard your card:** Only give your new Medicare Number to doctors, pharmacists, other health care providers, your insurers, or people you trust to work with Medicare on your behalf.
- 4. Your Medicare Number is unique:** Your card has a new number instead of your Social Security Number. This new number is unique to you.
- 5. Your new card is paper:** Paper cards are easier for many providers to use and copy, and they save taxpayers a lot of money. Plus, you can print your own replacement card if you need one!
- 6. Keep your new card with you:** Carry your new card and show it to your health care providers when you need care.
- 7. Your doctor knows it's coming:** Doctors, other health care facilities and providers will ask for your new Medicare card when you need care.
- 8. You can find your number:** If you forget your new card, you, your doctor or other health care provider may be able to look up your Medicare Number online.
- 9. Keep your Medicare Advantage Card:** If you're in a Medicare Advantage Plan (like an HMO or PPO), your Medicare Advantage Plan ID card is your main card for Medicare -- you should still keep and use it whenever you need care. However, you also may be asked to show your new Medicare card, so you should carry this card too.
- 10. Help is available:** If you don't get your new Medicare card by April 2019, call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [CMS.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html](https://www.cms.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

